



## City and County of Swansea

### Notice of Meeting

You are invited to attend a Meeting of the

## Scrutiny Performance Panel – Service Improvement & Finance

**At:** Committee Room 5 - Guildhall, Swansea

**On:** Wednesday, 10 January 2018

**Time:** 10.30 am

**Convenor:** Councillor Chris Holley OBE

**Membership:**

Councillors: P Downing, P R Hood-Williams, L James, M H Jones, P Jones, J W Jones, I E Mann, B J Rowlands and D W W Thomas

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### Agenda

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- |          |   |                  |
|----------|---|------------------|
| <b>1</b> | <b>Apologies for Absence.</b>   |                  |
| <b>2</b> | <b>Disclosure of Personal and Prejudicial Interests.</b><br><a href="http://www.swansea.gov.uk/disclosuresofinterests">www.swansea.gov.uk/disclosuresofinterests</a>  |                  |
| <b>3</b> | <b>Quarter 2 2017/18 Performance Monitoring Report.</b><br>Richard Rowlands – Corporate Performance Manager   | <b>1 - 23</b>    |
| <b>4</b> | <b>Corporate Complaints Annual Report 2016/2017</b><br>Clive Lloyd – Cabinet Member for Transformation and Performance<br>Andrew Taylor – Complaints Manager<br>Tracey Meredith – Head of Legal, Democratic and Business Intelligence | <b>24 - 67</b>   |
| <b>5</b> | <b>Budget Proposals 2018/19</b><br>Ben Smith – Head of Financial Services and Service Centre  | <b>68 - 104</b>  |
| <b>6</b> | <b>Work Plan 2017/18</b>  | <b>105 - 108</b> |

**Next Meeting:** Tuesday, 6 February 2018 at 10.30 am

A handwritten signature in black ink that reads 'Huw Evans'.

**Huw Evans**

**Head of Democratic Services**  
**Wednesday, 02 January 2018**

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**Contact: Bethan Hopkins - 636292**